

We strive to provide outstanding

Service and take
Pride in delivering
Excellence to our
Customer.

We are **International**
Auto
Logistics

License Plates, Temporary Plates and Vehicle Registration

The member is responsible for all vehicle registration, licensing, insurance, taxes, and fees. Check with your IMO (Installation Management Office), ITO, or Base Registration Office prior to leaving OCONUS for information on temporary license plates for CONUS arrival. Contact your State DMV for further details.

The most up to date information regarding destination licensing and registration can be found in the PPCIG. Website address located on back of pamphlet.



We have an App for That!

The PCSmyPOV Mobile app allows you to track your vehicle from the convenience of your mobile phone and provides you with pick-up information, including a link to view your pick-up location and the phone number of the VPC.



K-3: Shipping Your POV

https://www.ustranscom.mil/dtr/part-iv/dtr_part_iv_app_k_3.pdf

K-4: Storing Your POV

https://www.ustranscom.mil/dtr/part-iv/dtr_part_iv_app_k_4.pdf

PPCIG: Personal Property Consignment Instruction Guide

<https://www.ustranscom.mil/dp3/pdfs.cfm>

IAL VPC Location & Specific Requirements

<https://www.pcsmypov.com/locations>

IAL WEBSITE Detailed Information & Links

www.PCSmyPOV.com

CUSTOMER SERVICE

customerservice@ialpov.us



**GLOBAL PRIVATELY OWNED
VEHICLE CONTRACT**

PICKING UP YOUR POV

CONUS



Thank you for your service!

Pick Up of Your POV from Your Destination VPC

- ⇒ Notify the DVPC of any changes to your contact information
- ⇒ **AFTER** receiving notice from IAL that your car is available for pickup, schedule an appointment using the website **WWW.PCSMYP.OV.com**
- ⇒ Arrive to the IAL site 10 minutes prior to appointment.
- ⇒ Sign in when you arrive at the DVPC
- ⇒ Present a valid photo ID (license, CAC, etc.)
- ⇒ Please note: Representatives picking up your vehicle on your behalf require a **Power of Attorney** or **Notarized Letter** and proper ID to pick up your POV
- ⇒ Present your copy of the Vehicle Inspection Form (VIF) completed when you turned in your vehicle at OVPC
- ⇒ Inspect your POV to determine if there is any change of condition since turn-in
- ⇒ Document any change of condition to your POV on the reverse side of the Vehicle Inspection Form (VIF)
- ⇒ If there is any change in condition identified, follow the claims instructions provided by the Origin VPC or the Claims instruction posted / displayed at every VPC
- ⇒ Complete a comment card
- ⇒ Sign out



Request Release of Vehicle from Storage

Permanent Change of Station

- ⇒ Complete the **Storage Removal Form** found on the IAL Website:
<https://www.pcsmypov.com/storageremovalrequest>
- ⇒ Upon receipt of your completed removal form, IAL will send you a confirmation email with any additional instructions or requests for information.
- ⇒ Follow the Pick Up instructions outlined on the IAL website after all Storage Removal Request actions are complete
- ⇒ Please see the Defense Transportation Regulation, Part IV K-4 Storing your PV for additional information: https://www.transcom.mil/dtr/part-iv/dtr_part_iv_app_k_4.pdf

Early Release Request

- ⇒ **Note: once released, POV's may not be restored**
- ⇒ Complete the **Storage Removal Form** found on the IAL Website:
<https://www.pcsmypov.com/storageremovalrequest>
- ⇒ Upon receipt of your completed removal form, IAL will send you a confirmation email with any additional instructions or requests for information.
- ⇒ Follow the Pick Up instructions outlined on the IAL website after all Storage Removal Request actions are complete

Pick-up Your POV in a Timely Manner

- ⇒ IAL will notify you via e-mail and phone when your POV has arrived at the Destination VPC and is ready for pick up.
- ⇒ Notify the Destination VPC of any changes to your contact information
- ⇒ Please make every effort to pick up your vehicle when you are notified of arrival at final destination as the VPCs are not designed to be storage locations
- ⇒ It is important that you notify the VPC of any mitigating circumstances that will delay timely pickup.
- ⇒ If you fail to pick up your POV within 21 days of notification by IAL, IAL will notify you again via e-mail and certified mail.
- ⇒ If you fail to pick of your vehicle within 45 days after notification, IAL will notify you again via e-mail and certified mail and you may be held financially responsible for continued storage of the POV at the Destination VPC

